



# YOUR ENERGY CONNECTION

## Hurricane Season is Here! Emergency Preparation Is Priceless



The National Oceanic and Atmospheric Administration forecasters are predicting an above-normal Atlantic hurricane season. The outlook is for 12 to 15 tropical storms, with six to eight systems becoming hurricanes, and two to four of those major hurricanes.

### **Items for your Hurricane Survival Kit**

- Ice and cooler
- Cash
- A full tank of gas in your car
- Canned food and can opener
- At least three gallons of water per person
- Protective clothing, rain gear, and sleeping bags
- Battery-powered radio, flashlight, and plenty of extra batteries
- Diapers and baby food if a baby is present in the home

## BEAT THE PEAK

“Peak” or “Peak Demand” is the greatest amount of electricity used at one time by an electric system, normally when a large number of customers are using appliances at the same time. By controlling the electric load or load management, we can keep electric costs in control. Rocky Mount averages approximately less than 10 days per month load managing. There are several options available:

### Electric Water Heater Control-

Water heaters are cycled off during load management periods. Controlling water heaters will not affect the amount of hot water available. Customers receive **\$2.00** credit each month.

### Electric Heat Strip Control-

Heat strips are controlled during the winter load management periods, while compressors continue to provide heat. Customers receive **\$15.00** credit each month if the temperature falls to 25 degrees or below on a non-holiday weekday.

### Central Air Conditioning Total Control-

Customers receive **\$20.00** credit each month for July, August, and September. The compressor is turned off for the entire load management period. Fans will continue to circulate the cool air in your house, but your compressor will not generate any new cool air.

**There are no installation or maintenance charges associated with this program.**

**Call 972-1283 for more information .  
Start your savings now!**



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## Changes in Natural Gas Services Fees and Charges

The City will attempt to light the pilots on residential natural gas appliances for the following fees. This service will be provided between the hours of 6 am through 10 pm. Fees are to be charged regardless of success at lighting pilot(s).

Pilot Lighting Fee-Normal Working Hours (7 am-4 pm, Monday-Friday, excluding holidays)	\$50.00
Pilot Lighting Fee-Outside Normal Working Hours	\$75.00

**Natural gas mains are being extended to provide service to the new residents of Spring Forest and Flagmarsh Hills**

## What to Do if You Smell Gas



Call the Rocky Mount Gas Department immediately, anytime day or night.

Day 972-1278

Night 972-1414

If you detect a gas leak, we want to know right away. Don't try to locate the problem yourself. If the odor is inside your home or business, an emergency situation could exist, and you should evacuate as a safety measure.

Open a window and make sure you use no electrical switches. Extinguish any open flames and evacuate the area.

## DON'T BE IN THE DARK...

The City of Rocky Mount provides an area light program that provides lighting services to your home. This can give you automatic dusk to dawn lighting every day for your safety and well being. For as little as \$14.83 monthly which includes the light and a wooden pole you could reap the benefits of this service. An underground charge of \$4.70 may also be incurred.

For additional information, please call 972-1281.